

HOW COULD WE TURN EACH FLIGHT INTO A TRAINING OPPORTUNITY?



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MARCH 2018 POSITION PAPER



- ★ Levels of safety required → meet growth demand?
- ★ Maintain sustainable quantity & quality of pilots?
- ★ Technology + data + experience → maximize efficiency?

NO... BUT THERE IS A SOLUTION!



RESILIENCE

CONFIDENCE x COMPETENCE



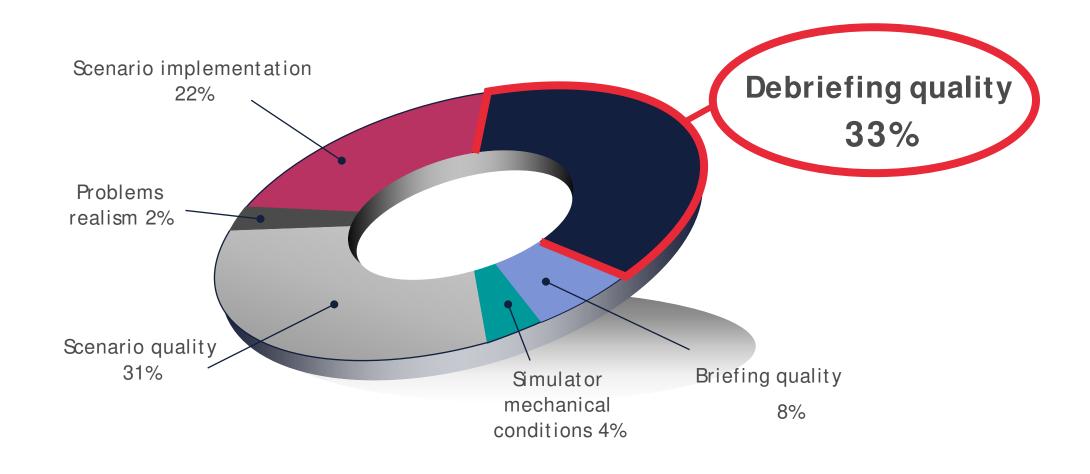


HARD LANDING SALZBURG 29th OCTOBER 2017

https://www.youtube.com/watch?v=zbUbl9ufDiM



WHAT DO EXPERTS SAY ABOUT DEBRIEFING?

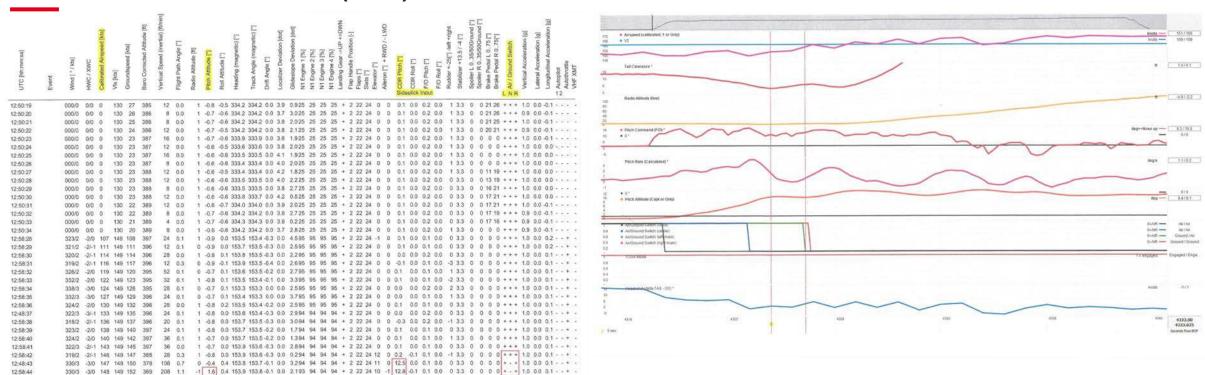


Source: NASA/ AMES study



FLIGHT ANALYSIS TODAY

FLIGHT DATA MONITORING (FDM) REPORTS



Flight Date Departure: Flight Number:	12.01.17 1658018	
Record # (EMS D8) Tail Number: Fleet	XY-DMF A340-300	
Departure Location:	LFPG / CDG Paris	

Risk of Tail Strike during Takeoff	Takeoff	12:50:45 00:00:01
Comment by FDM: Tail Clr 1.8 ft at 10.9°	, max rate 3.7°/sec.	





3-4 simulator sessions (12-20 hours) a year



BUT

- ★ predefined program (reducing the startle effect)
- ★ not all flight encountered situations are addressed
- ★ expensive (instructor needed/ unproductive day/ travel...)
- → Offer a relative LOW training potential improvement at HIGH COST/BENEFIT





70 (LH) to 850 (SH) flights/ year in real life, offering numerous & various situations...



ACTUAL ISSUES/ DIFFICULTIES

- ★ global understanding in a dynamic environment
- ★ debriefings based on pilot memory

ACTUAL POTENTIAL

- → HIGHEST potential for training
- → HIGHEST potential for safety improvement

at LOW COST/BENEFIT with the right TOOL...
EACH FLIGHT OFFERS A TRAINING OPPORTUNITY



A SERVICE TO REPLAY FLIGHTS AFTER LANDING

Video1: how does it work?

Video 2: landing animation







FOR TRAINEES AS A DEBRIEFING SOLUTION

- 1. Understanding support for dynamic/difficult situations as the crew is still together
- 2. An analysis tool:
 - ★ for trainees and a solid foundation for a Crew Centered Debriefing
 - ★ for novice pilots
 - → help them to understand own performance using the tools (tablets) that the young generation already use everyday!





FOR PILOTS / CHIEF PILOTS / FLIGHT INSTRUCTION

- 1. Confidential access to own flight data only, each pilot being his own gatekeeper
- 2. Flight debriefings based on holistic factual evidences
 - → lower risk of developing individual techniques
 - → EBT brought to individual level
- 3. Better global understanding of occurrences and root causes → eliminate self-doubt → build self-confidence
- 4. Easier knowledge transfer and sharing of experience between crew members





FOR PILOTS / CHIEF PILOTS / FLIGHT INSTRUCTION

"We do not learn from experience only. We learn from reflecting on experience..."

Training performances

+20%

if self-reflection





FOR SAFETY TEAMS

1. Simple occurrence not flagged as FDM events can be shown to FDM → CEFA AMS used as a collaborative tool for flight safety!

NEW BENEFIT:

- 2. FDM can provide Big Data statistics for own evaluation vs fleet performance!
- 3. Trend monitoring of situations before a serious event occurs



RETURN ON EXPERIENCE

"It has revolutionized the company culture regarding the debriefings and flight data.

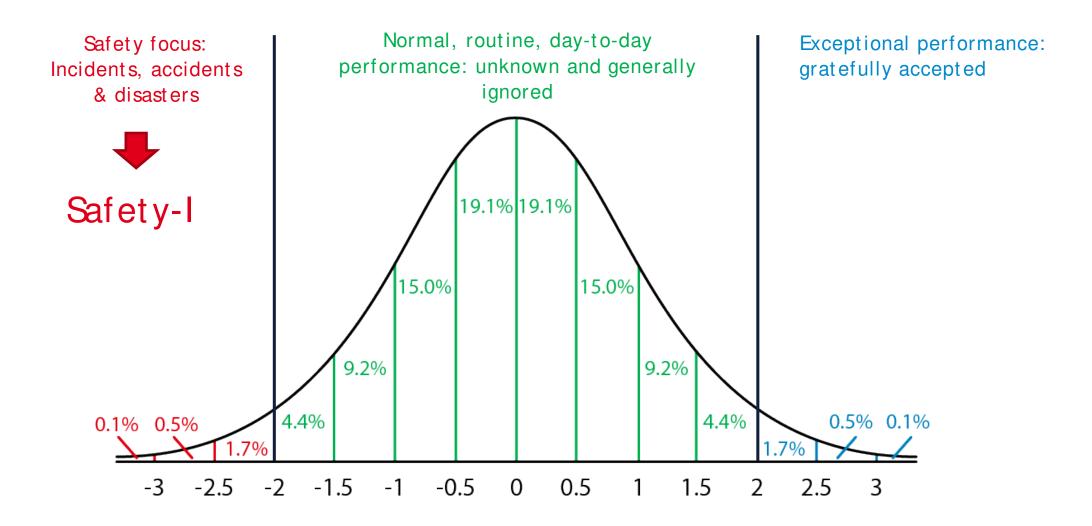
It has freed pilots' speech!"

Hideo Morioka, Senior Director at Safety promotion and Flight Data Analysis





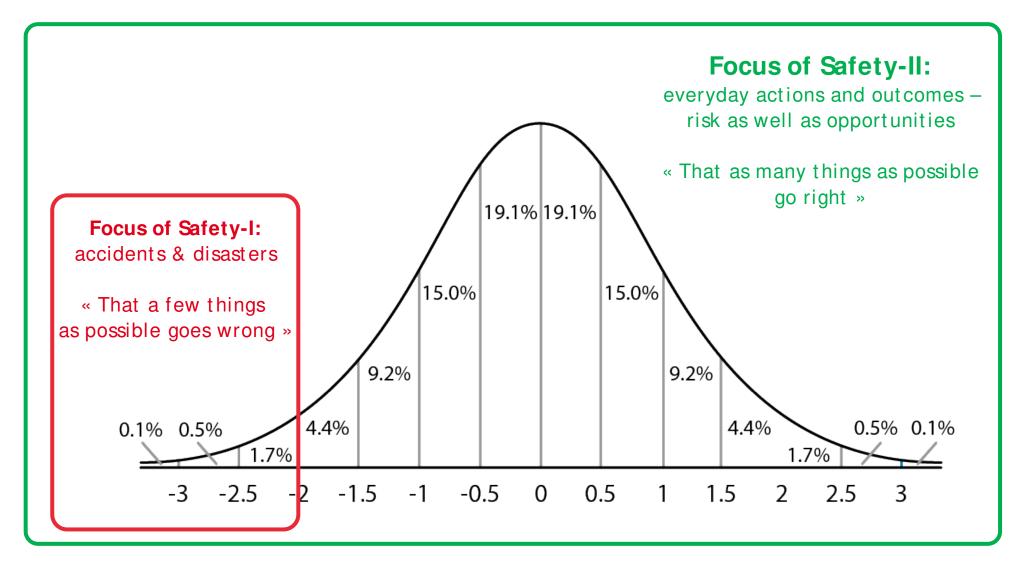
SAFETY-I TO SAFETY-II



Event probability and safety focus – Erik Hollnagel



SAFETY-I TO SAFETY-II





Investigation AF 447

RAPPORT DE CONTRE-EXPERTISE VOL AF 447

Sur l'ordonnance de commission d'expert de Madame Sylvia Zimmermann, Vice-Président chargé de l'instruction Madame Sabine Kheris, Vice-Président chargé de l'instruction

M. Claude NICOLLIER

Expert ayant prêté serment

Mme Claudine OOSTERLINCK

Expert agréé par la Cour de Cassation

M. Jean-Charles FOUCHÉ

Expert ayant prêté serment

M. Pierre WANNAZ

Expert ayant prêté serment

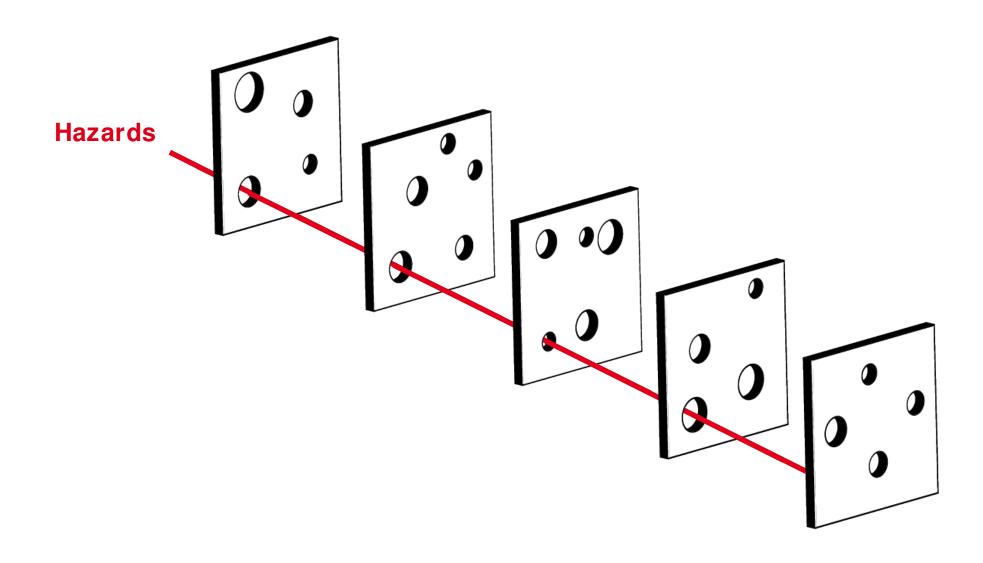
M. François KELLER

Expert ayant prêté serment

Le 30 avril 2014

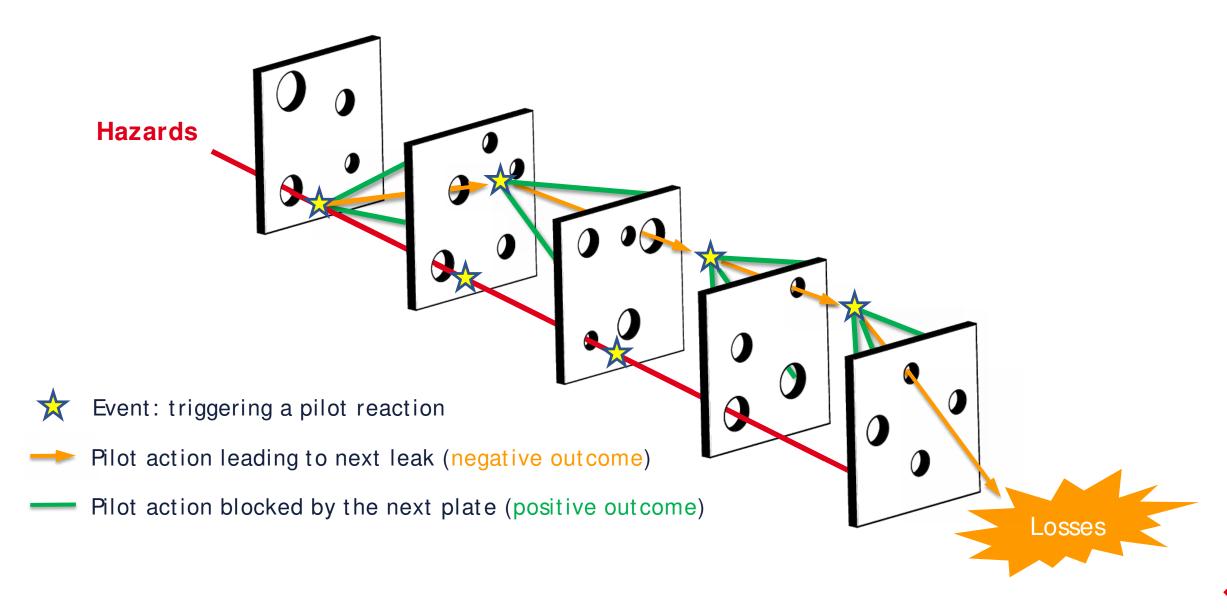


SAFETY-I TO SAFETY-II



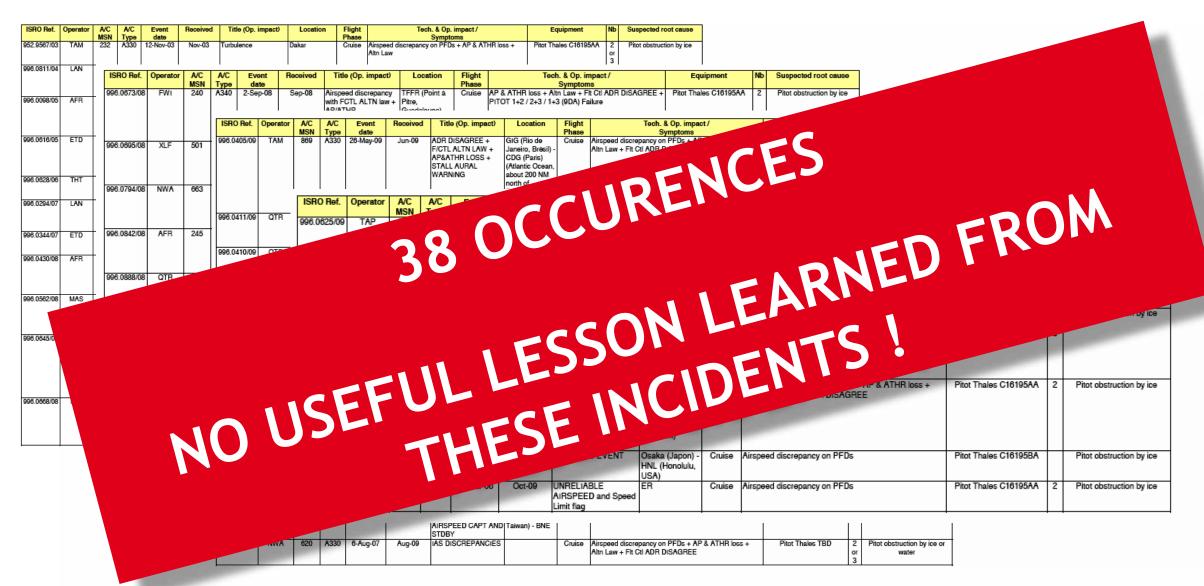


SAFETY-I TO SAFETY-II





Multiple pitot blockage by ice or water Period 2003-2009 (prior AF447)



"There are no shortcuts to experience. There is no shortcut to safety. The standards are the standards because they are necessary. Throughout the entire 114-year history of powered flight, one thing has been true. The most important safety device in any airliner is a well-trained, experienced pilot."

- Captain Sully Sullenberger





But how can we acquire this training and this experience in a shorter time?



STAND #408